Mail Template

This section is used to config the email sent to the Client. The email template is configured depending on the purpose of the email.

There are two parts of this section: Email Template Setting and Email Template List

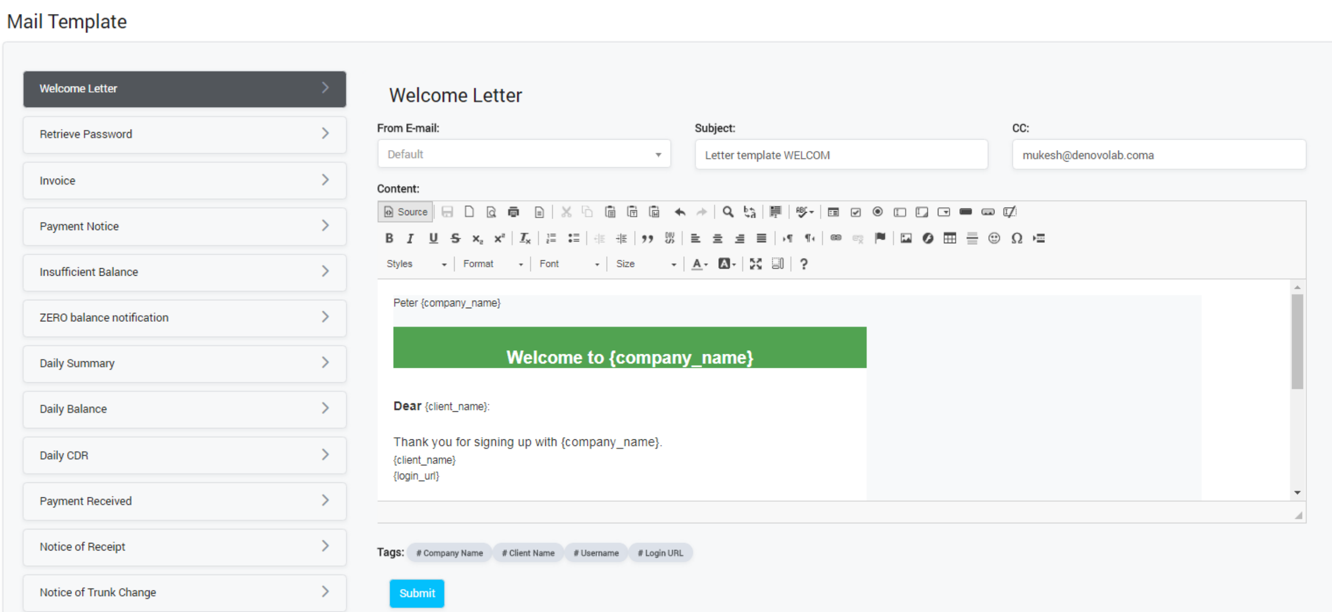
On this page:

Email Template Setting

For this part, we will go around the components of a Email Template.

Click on Configuration Email Template The Email Template will be displayed as below:

Screenshot: Email Template Setting



Email Template S

Field Name	Description
From Email	The Email Sender. It is configured in Email Sender page
Subject	Subject of the Email.
CC	Carbon Copy Email.
Content	The content of the Email.
Tags	The tags will be inserted automatically in email content if you click on.

After setting, click on the **Submit** button to save.

Email Template List

There are many Email Templates in this section. We will list out all the Email Templates and its purpose as well.

Email Template Name	Description
Welcome Letter	Is used to send to the person who has just signed up to the system.
Retrieve Password	Is used to reset password for the client.
Invoice	Is used to send invoice to the client.
Payment Notice	Is used to send Payment Notice to the client.
Insufficient Balance	Is used to send email to the client when the balance of client is insufficient.
ZERO balance notification	Is used to send email to the client when the balance of client is ZERO.

Daily Summary	Is used to send Daily Summary to the client.
Daily Balance	Is used to send the Daily Balance to the client.
Daily CDR	Is used to send Daily Call Detail Report to the client.
Payment Received	Is used to send email to the client when the company received the payment from the client.
Notice of Receipt	Is used to send email to the client if there is any change in rate.
Notice of Trunk Change	Is used to send email to the client if there is any change in Trunk.
Rate is Downloaded Notification	Is used to send email to the client if the rate is download successfully.
48 hour Notice	Is used to send email to the client if Trunk will be suspended in 48 hours.
24 hour Account Suspension Warning	Is used to send email to the client if Trunk will be suspended in 48 hours.
3 hour Account Suspension Warning	Is used to send email to the client if Trunk will be suspended in 24 hours.
1 hour Account Suspension Warning	Is used to send email to the client if Trunk will be suspended in 1 hour.
Suspended Trunk Due to Rate Not Downloaded	Is used to send email to the client if Trunk is suspended because Rate is not downloaded.
Send Downloaded CDR	Is used to send Call Detail Report to client by link or attachment file. User can read this email and download CDR.
Trunk Interop Template	Is used to send email to the client if Trunk is interop.
Registration Confirmation Content	Is used to send the confirmation for User's registration to the User.
Registration Letter	Is used to send Registration Letter to the User.
Pending Trunk Suspension Notice	Is used to send the notification email to the client if trunk is suspended.
DID Order Letter	Is used to send the letter to the client if client order the DID number.

Related pages

- Getting started
- Introduction

Popular Topics

- documentation-space-sample
- featured

Recently Updated Pages

API Documentation
Jan 29, 2020 • created by Titus B
Carrier Template
Oct 05, 2019 • updated by Anonymous • view change
Carrier Template
Oct 05, 2019 • updated by Anonymous • view change
Commission Report
Oct 05, 2019 • updated by Anonymous • view change
Commission Report
Oct 05, 2019 • updated by Anonymous • view change