How to....

In this module, we have different documents that will help you and solve your queries.

You can see different documents and directly visit them by clicking on the appropriate link.

Getting Started

Finance

Monitoring and Auto Alert /Block

Report and Intelligence

Troubleshooting

Class 4 Fusion releases

Installation

- **How to Get Started on V6 (Must Read for Beginners)**

- How to Get Started on V6 (Must Read for Beginners)
- How to get started on DID's
- How to Setup Vendors to Start Accepting Traffic
- How to Setup Client to Start Sending Traffic
- How to Add Prefix to Client Trunk
- How to Add Prefix to Vendor Trunk
- How to setup Multiple Trunks for the Same Vendor
- How to setup Multiple Trunks for the Same Client
- How to Upload CODE DECK
- How to Download (Export) CODE DECK
- How to Create a New Manual Invoice
- How to Add Payment for a Client
- How to Create New Invoice Setting
- How to Setup Auto Invoice for Client
- How to Setup Self Service Portal for Client
- How to Setup Automatic Report for Client
- How to Login to Client & Vendor Portal without using Credentials
- How to Upload Block List
- How to Upload a US JD Rate File
- How to Configure SIP Phone
- How to Block a Media IP Address
- How to search PCAP Trace (SIP Packet)
- How to Simulate Calls
- How to Setup Auto Invoice with CDR Link in Email
- How to Setup Billing Terms like Monthly, Weekly, Daily etc.
- How to Enable Paypal for Client to pay using Portal
- How to Assign DID to one specific client IP Address
- How to Replace ANI & DNIS for DID Traffic
- How to Add Prefix to ANI or DNIS for DID Traffic
- How to make Test calls with Zoiper(SoftPhone)
- How to Turn ON Proxy Media
- How to Enable Stripe for Client to pay using Portal
- How do I turn on Proxy Media?
- How do I Manipulate the ANI & DNIS ?
- How to return 503 if the call fails due to ANI/DNIS blocks?
- How do I pass RPID to egress?
- How do I block RPID to egress?
- How to Send Daily Low Balance Alert to my Clients?
- How to Send Daily Usage Report to my Clients?
- How to send Alert to Clients when the client has Zero Balance?
- How to upload A-Z Type Rate Table
- How to Create Dynamic Routing
- How to Create Static Routing
- How to Create Routing Plan
- Where can i modify LRN settings?
- Where can i set Default Database Settings of the switch
- How can i changes my Switch Domain URL?
- How to set Default Values of PDD, Ring Timeout & Max Call Duration for all the Trunks?
- How to set Default Report Decimal value for all clients ?
- How to set Default Billing Decimal value for all Clients ?
- How to set Ring Timer for Trunks
- How to Upload US Jurisdiction
- How to Download US Jurisdiction
- How to upload DID Repository

- How to Remove DID Repository in bulk
- How to Reset Multiple Client's balance
- How to Reset Balance for Postpaid Clients
- How to set Error Response Code
- How to check Summary Report?
- How to check Switch Capacity?
- How to Set PASS for Egress Trunk
- How to setup Failover Rule for specific trunks?
- How to Enable Use RPID as Caller ID in Trunks
- How to Enable T.38 in Trunks
- How to Create Monitoring Rule
- How to Update Balance for Client
- How to set PDD (Post Dial Delay) for Client's Trunks
- How to add IP (Host) for Existing Customer
- How to add IP (Host) for Existing Vendor
- How to Setup Mail Server & test it?
- How to check Payment of each client day to day wise?
- How to check which clients are logged in the Switch (Online)
- How to Reset the Switch Password on Switch?
- How to set Logo in Invoice
- How to Establish Enforce CID Block on (Customer) Ingress Trunk
- How to Set Capacity & CPS for specific Trunks?
- How to set Logo on Switch?
- How to Set Favicon on switch?
- How to bind IP for User to Access to switch for logging in
- How to view PCAP on Cloudshark (wireshark) on the switch
- How to change the Decimal Value for Billing of specific client
- How to check was my Rate Generation succees or failed?
- How to send Rates to the client from the switch?
- How to set Release Codes as per convienece
- How to Export CDR?
- How to change Credit Limit?
- How to check Online Users on the switch?
- How to use Rate Generation?
- How to Approve or Reject a Registration?
- How to check Version of the switch?
- How to Enable Pass LRN to Header in Trunks
- How to Enable Ignore Early Media in Trunks
- How to Enable Ignore Ring in Trunks
- How to Enable Ignore Early NOSDP in Trunks
- How to Enable Enforce CID Block in Trunks
- How to check Version of the v6 switch?
- How to setup Mail Templates
- How to Export Host (IP)?
- How to Export (Ingress & Egress)Trunks?
- How to Import Host (IP)?
- How to change switch Time Zone?
- How to search CDR's?
- How to setup Codecs to pass calls for Trunks
- How to add Tax in Invoices?
- How to add a New Switch IP Address in V6