QoS Summary

This section is used to summary Quality of Services. There are 2waystosummary: from Origination and from Termination.

Origination

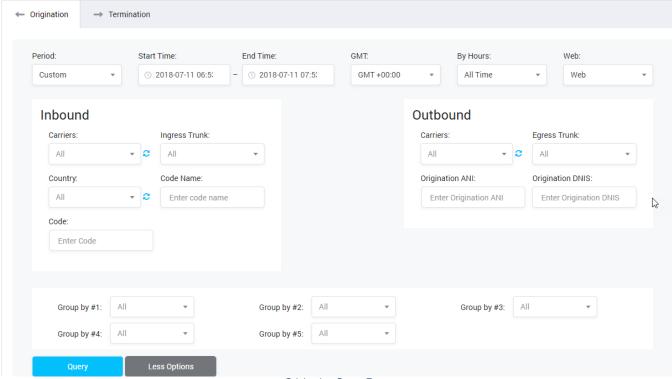
This tab is used to summary Quality of Services from Origination. It also allows the user query data by some parameters.

Origination Query Form Result Form Termination

Query Form

Click on Statistics QoS Summary This tab will be appeared as below:

Screenshot: Origination Query Form



Origination Query Form

Field Name	Description			
Period	The period time to query. All calls within this period will appear.			
GMT	Select the time zone will apply to the period time.			
By Hours	Select the type of time to group data.			
Web	On the right of time field to select the action after search: Display on Web, Export Excel CSV, Email when done or Export from Storage.			
Carriers	Caller incall. Click on Refresh button to get the latest list of the Carriers.			
Ingress Trunk	Ingress Trunk is used.			
Country	Country where caller makes the call. Click on Refresh button to get the latest list of the Carriers.			
Code Name	Code Name incall.			
Code	The Code Number in the call.			
Carrier	The name of the callee. Click on Refresh button to get the latest list of the Carriers.			

Egress Trunk	Ingress Trunk is used in the call.	
Origination ANI	Phone number of the Caller.	
Origination DNIS	Phone number of the Callee.	
Group By	Select parameters to group by in report.	

Filling out all parameters, click on **Query button** then the result will be appeared onform.

Result Form

After clickon **Query button**, the result will be appeared on form as below:

Screenshot: Origination Result Form

ASR (%) \$	ACD (min) \$	PDD(ms) =	Time (min)	Calls		
			Total Billable Time 💠	Total Calls 💠	Non Zero 💠	Busy Calls 💠
91.00	20.00	3.91	24.00	92	80	8

Origination Result Form

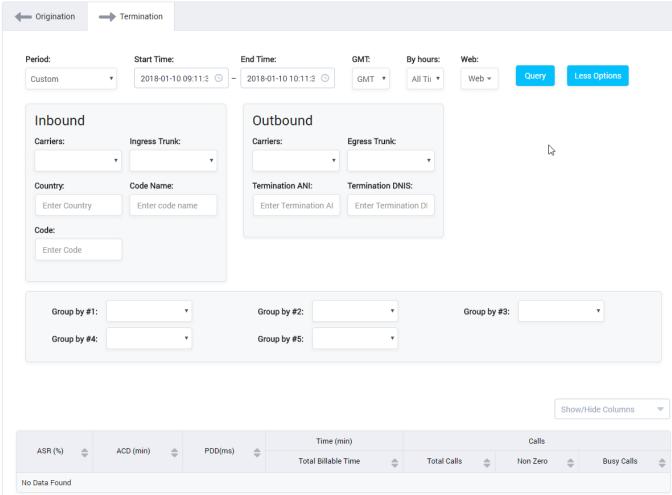
Column Name	Description			
ASR	The answer-seizure ratio. It is the percentage of answered telephone calls with respect to the total call volume.			
ACD (min)	Average Call Duration (by minutes)			
PDD (ms)	Post Dial Delay time (by ms)			
Total Billable Time	Total of billable time.			
Total Calls	Total of calls.			
Not Zero	Total Non-Zero calls.			
Success Calls	Total of success calls.			
Busy Calls	Total of busy calls.			

Termination

The interface of Summary QoS on Termination as below:

Screenshot: Summary QoS on Termination

QoS Summary



Summary QoS on Termination

It is similar to Origination but the summary is performed on Termination instead of Origination.

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