

QoS Summary

This section is used to summary Quality of Services. There are 2 ways to summary: from Origination and from Termination.

Origination

This tab is used to summary Quality of Services from Origination. It also allows the user query data by some parameters.

Query Form

Click on Statistics QoS Summary This tab will be appeared as below:

Screenshot: Origination Query Form

On this page:

- Origination
 - Query Form
 - Result Form
- Termination

← Origination→ Termination

Period:

Custom

Start Time:

🕒 2018-07-11 06:5

End Time:

🕒 2018-07-11 07:5

GMT:

GMT +00:00

By Hours:

All Time

Web:

Web

Inbound

Carriers:

All

Ingress Trunk:

All

Country:

All

Code Name:

Enter code name

Code:

Enter Code

Outbound

Carriers:

All

Egress Trunk:

All

Origination ANI:

Enter Origination ANI

Origination DNIS:

Enter Origination DNIS

Group by #1:

All

Group by #2:

All

Group by #3:

All

Group by #4:

All

Group by #5:

All

Query

Less Options

Origination Query Form

Field Name	Description
Period	The period time to query. All calls within this period will appear.
GMT	Select the time zone will apply to the period time.
By Hours	Select the type of time to group data.
Web	On the right of time field to select the action after search: Display on Web, Export Excel CSV, Email when done or Export from Storage.
Carriers	Caller incall. Click on Refresh button to get the latest list of the Carriers.
Ingress Trunk	Ingress Trunk is used.
Country	Country where caller makes the call. Click on Refresh button to get the latest list of the Carriers.
Code Name	Code Name incall.
Code	The Code Number in the call.
Carrier	The name of the callee. Click on Refresh button to get the latest list of the Carriers.

Egress Trunk	Ingress Trunk is used in the call.
Origination ANI	Phone number of the Caller.
Origination DNIS	Phone number of the Callee.
Group By	Select parameters to group by in report.

Filling out all parameters, click on **Query button** then the result will be appeared on form.

Result Form

After clickon **Query button**, the result will be appeared on form as below:

Screenshot: *Origination Result Form*

ASR (%) ↕	ACD (min) ↕	PDD(ms) ↕	Time (min)	Calls		
			Total Billable Time ↕	Total Calls ↕	Non Zero ↕	Busy Calls ↕
91.00	20.00	3.91	24.00	92	80	8

Origination Result Form

Column Name	Description
ASR	The answer-seizure ratio. It is the percentage of answered telephone calls with respect to the total call volume.
ACD (min)	Average Call Duration (by minutes)
PDD (ms)	Post Dial Delay time (by ms)
Total Billable Time	Total of billable time.
Total Calls	Total of calls.
Not Zero	Total Non-Zero calls.
Success Calls	Total of success calls.
Busy Calls	Total of busy calls.

Termination

The interface of Summary QoS on Termination as below:

Screenshot: *Summary QoS on Termination*

QoS Summary

← Origination

→ Termination

Period:

Start Time:

End Time:

GMT:

By hours:

Web:

Custom

2018-01-10 09:11:3

2018-01-10 10:11:3

GMT

All Ti

Web

Query

Less Options

Inbound

Carriers:

Ingress Trunk:

Country:

Code Name:

Code:

Outbound

Carriers:

Egress Trunk:

Termination ANI:

Termination DNIS:

Group by #1:

Group by #2:

Group by #3:

Group by #4:

Group by #5:

Show/Hide Columns

ASR (%)	ACD (min)	PDD(ms)	Time (min)	Calls		
			Total Billable Time	Total Calls	Non Zero	Busy Calls
No Data Found						

Summary QoS on Termination

It is similar to Origination but the summary is performed on Termination instead of Origination.

Related pages

- [Getting started](#)
- [Introduction](#)

Popular Topics

- [documentation-space-sample](#)
- [featured](#)

Recently Updated Pages

[API Documentation](#)
Jan 29, 2020 • created by [Titus B](#)
[Carrier Template](#)
Oct 05, 2019 • updated by Anonymous • [view change](#)
[Carrier Template](#)
Oct 05, 2019 • updated by Anonymous • [view change](#)
[Commission Report](#)
Oct 05, 2019 • updated by Anonymous • [view change](#)
[Commission Report](#)
Oct 05, 2019 • updated by Anonymous • [view change](#)