

CDRs List

This section is used to display all Call Detail Reports. There are two tabs in this section: **CDRs List** and **CDR Export Log**

CDRs List

In this tab, the user can query all CDRs in the system by many parameters. Click on Statistics CDRs List This tab will be appeared by Query Form and Result Form.

CDRs List Query Form

Screenshot: CDRs List Query Form

CDRs Search

CDR Search

CDR Export Log

Time: Custom

Start Time: 2018-01-08 06:2

End Time: 2018-01-08 07:2

GMT: GMT +00:0

Web: Web

Query

Less Options

Inbound

Carriers: Select

Ingress:

Country: Enter Country

Code Name: Enter code name

Code: Enter Code

Duration: All

ANI: Enter ANI

Orig Call ID: Enter Orig Call ID

DNIS: With Prefix

Enter DNIS

Final Call: No

Outbound

Carriers: Select

Egress Trunk:

Term Call ID: Enter Term Call ID

Fields

Show Fields:

Release Cause

Start Time

Answer Time

End Time

Minutes West of Greenwich Mean Time

Response From Egress

Response To Ingress

ORIG/TERM Release

ORIG SRC Number

Save fields as default

CDRs List Query Form

Field Name	Description
Time	Set the period time when the call happened.
GMT	Set the time zone.
Web	On the right of time field to select the action after search: Display on Web, Export Excel CSV, Email when done or Export from Storage.

Inbound	It helps to query inbound calls go into the system.	
	Carriers	Caller in the call.
	Ingress	Ingress trunk used incall.
	Country	Country where caller makes call.
	Code Name	Code Name in the call.
	Code	Code in the call.
	Duration	Duration time of call
	Release Cause	Release Cause if the call is failed.
	ANI	Number of the caller.
	DNIS	Number of the callee.
	Orig Call ID	Call ID from the ingress.
	Final Call	Select option for Final Call includes: Yes - No.
Outbound	It helps to query outbound calls go outside from system.	
	Carriers	Callee in the call.
	Egress	Egress trunk used in the call.
	Term Call ID	Termination Call ID.
Show Fields	Select displayed fields on the report.	

Button	Description
Query	Is used to query data after filling in all search criteria.
Less Options	Is used to show/hide the advanced search options.
Save fields as default	Is used to save selected field as default. The next query will display these fields.

CDRs List Result Form

Filling out all parameters, click on **Search button**, the result will appear.

Screenshot: CDRs List Result Form

Page row:

10

Call Duration	Egress ID	Ingress Alias	ORIG DST Number	PDD	ORIG SRC Number	Release Cause	Time	Response From Egress	Orig Call Duration
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CDRs List Result Form

Column Name	Description
Call Duration	Duration time of call
Ingress ID	ID of Ingress trunk used in the call.
Ingress Alias	Alias of Ingress trunk used in the call.
ORIG DST Number	Calling Number from the ingress

PDD	Post Dial Delay time in call.
ORIG SRC Number	Caller ID from the ingress.
Release Cause	Release Cause if the call is failed.
Time	Date-time when the call happened.
Response to Egress	Response message to Egress Trunk and Code
Orig Call Duration	This is the call duration being recorded for call from ingress to switch

CDR Export Log

This tab is used to display all Logs of CDR Export. Click on CDR Export Log tab, the window will appear.

CDR Export Log Query Form

This form allows the user to query data by triggered time as below:

Screenshot: CDR Export Log Query Form

Triggered Time:  ~ 

CDR Export Log Query Form

CDR Export Log Result Form

Filling in the criteria then click on the **Query button**, the result will appear as below:

Screenshot: CDR Export Log Result Form


Page row:








Job ID	Triggered Start Time	Triggered End Time	Start Time	End Time	Status	Progress(h)	Number of Rows	File Size	Action
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CDR Export Log Result Form

Column Name	Description
Job ID	ID of Export CDR job
Triggered Start Time	The date/time when Export CDR job was triggered.
Triggered End Time	The date/time when Export CDR job was done.
Start Time	The start time in the query.
End Time	The end time in the query.
Status	Status of the job.
Progress	Progress of job.
Number of Rows	Number of rows in the exported file.
File Size	Size of the exported file.
Action	Action performed on the job.

Icon	Description
	Is used to download job progress information.

	Is used to re-run job
	Is used to download Call Details Report
	<p>Is used to send email when job done. Click on this icon, new window will be popup:</p> <div data-bbox="243 289 1198 594"> <div>CDR Email ×</div> <div> <div>From: <input type="text" value="qualityassurance@denovolab.com"/></div> <div>To: <input type="text" value="tri.nguyenhuu2017@gmail.com"/></div> <div> <input checked="" type="radio"/> User Default Template <input type="radio"/> Specify Your Email Content </div> <div> <input type="button" value="Submit"/> <input type="button" value="Close"/> </div> </div> <p>CDR Email</p> </div>
	Is used to stop job.
	Is used to kill job.

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